air calédonie
NOS RACINES ONT DES AILES

CUSTOMER RELATIONSHIP

Sales & Marketing Department
service-clientele@air-caledonie.nc

Date ……...
Name & first name…… Address……
……..
Telephone..……..…… e-Mail ….……..……
From……..……. To…… Date……
Flight number……..….. Booking reference …….……..
Names of involved passengers …….……..
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(please join all necessary documents: invoices copies, bank account reference, mémo voyage…)

Situation encountered and consequences for passengers

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Your file will be studied with the greatest attention to give you the appropriate answer.
You can contact us via email at: service-clientele@air-caledonie.nc.